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inspired by **REAL LIFE**

Life is a source of inspiration.

Your personality is the sum of your tastes and preferences—the colours, textures and shapes that you find inspiring.

You channel this same inspiration when making decisions about your home. From décor and design to architectural style, your personality and your home are inseparable.

Our philosophy is that choosing interior doors is a personal matter, one inspired by beauty, art and the people in our lives.

Choose interior doors that reflect the style of your home and mirror your personality. Let real life inspire your surroundings.



let reason **BE YOUR GUIDE**

At JELD-WEN, we craft interior doors from the highest quality materials, designed to inspire homeowners and add beauty to the world. When designing your home, weigh each decision carefully, and let reason guide you towards your inspired vision.

10 Reasons to Choose JELD-WEN

Lasting Quality



Provides peace of mind for the home

Life is too busy to be spent worrying about if your interior doors are working properly. Our products are carefully built and thoughtfully designed, so you can enjoy years of quality and functionality, without the worry.

Sustainable Solutions



Designed with the environment in mind

40 years ago, we began recycling wood waste to help reduce our impact on environmental resources, while maximizing our efficient use of materials. Today we are a leader in environmental sustainability. Choose JELD-WEN for a greener planet.



Sustainable Solutions

Long before it was recognized that carbon emissions have an impact on our climate, we set out to make sure JELD-WEN products did not have to travel very far from factory to consumer. What began as a cost-saving measure in transport operations is now a company-wide commitment to minimizing greenhouse gas emissions. We are also committed to preserving the forest land owned by our company and have planted nearly 3 million trees in the past two decades while ensuring our timber harvests never exceed timber growth.

Performance Ready



Doors that work for you

JELD-WEN doors not only enhance the look of your home, they actually make it work better. Enjoy the convenience of our easy-to-operate, easy to maintain line of products.

Superior Craftsmanship



Gives you strength you can count on

JELD-WEN interior doors are built to withstand the test of time. With our products, each component is masterfully crafted so you get quality and longevity you can count on.

Built Durable



For years of excellence

We start with the highest quality materials. Then, our skilled craftsman put their experience to work and build interior doors that are immaculate, from surface to core.

Endless Selection



Lets your imagination decide

Our wide selection of styles and custom options makes it easy to use your favourite colours, tastes and textures as inspiration when choosing interior doors. Our collections are designed to meet your vision.

Styles Galore



So you can find the right fit

The best part about JELD-WEN is you don't have to settle for just any product. Our vast selection allows you to choose doors that not only fit your home, but also satisfy your personal style.

Inspired Beauty



Enhances the appearance of your home

Our products are inspired by the beauty of the world to enhance the architectural profile of your home. Your home is more than just the place where you live, it is a work of art designed by you.

Industry-Leading Warranty



Because we believe in our products

JELD-WEN products come with an industry-leading warranty that protects against defects in material and workmanship. So you can enjoy years of reliability and home comfort, knowing our dedicated customer service team is just a phone call away.

Decades of Experience



Over 50 years of quality and craftsmanship

We can build just about anything, but experience is something that takes time. We have spent over 50 years helping homeowners choose products that suit their personality and their home. Let us put our experience to work for you.





French Door with clear glass and mini rails



Continental™ Smooth moulded all panel door



4 Lite Stile and Rail Doors

your interior **DOOR STORY**

Interior doors are a source of privacy, comfort and sound reduction within the home. They provide openings to different sections of your living space while helping to define the personality of each room. Choose interior doors that meet the functional requirements of your home and make a statement about your personality.

Pick an Interior Door Style that Suits your Home

Your style is the combination of all that inspires you, the shapes, patterns and colours that catch your eye. Express your personality by choosing from our interior door styles, including All Panel, French (Glass Panel) and Bifold.

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Choose an Interior Door Line with the Options you Need

Choose from our diverse collection of interior door lines, which includes Stile and Rail Wood, Custom Carved Wood Composite, Moulded Wood Composite and Flush Wood Composite.

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Decide on the Perfect Door

Put a personalized finishing touch on your home by choosing from a nearly endless selection of interior door colours, patterns, styles and glass inserts.

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interior door styles that **WORK FOR YOUR HOME**

Each room in your home has specific requirements. If you are looking for sound reduction, privacy or a luxurious decorative feature, we have a door style to satisfy your needs. Choose between All Panel, French (Glass Panel) and Bifold, then begin configuring.



All Panel

All Panel interior doors are available in wood or wood composites. They provide ultimate privacy and can include solid cores for sound control.

Above: Colonist® Textured Panel door



French (Glass Panel)

Interior doors are available with a myriad of glass panel sizes, shapes, textures and decorative patterns to provide obscure transparency or full visibility.

Above: French door with privacy glass and mini rails



Bifold

Perfect for closets or tight spaces, bifold doors are hinged accordian-style and available in wood or wood composite materials.



Did you Know?

Many of our door styles are available in single or double panel configurations.

Above: Cambridge Smooth Moulded Bifold door

choose from our collection of **INTERIOR DOOR LINES**

We offer a variety of interior door lines, each with their own range of builds, styles and configuration options. Choose interior doors that not only meet the requirements of the room, but fulfill your inspired vision for your home.



Stile & Rail Wood

Featuring an "engineered" wood core, Authentic Wood Interior Doors are better suited to combat the changes in atmospheric conditions. The exterior surfaces are premium quality wood veneers.

PAGE 12 [!\[\]\(a870788d6ed9b8fd294b7654a8c8526b_img.jpg\)](#)



Executive Series Raised Moulding

The Executive Series Raised Moulding interior door offers a sense of depth, a feeling of the old European architecture and lend themselves well to homes that are more traditional in style.

PAGE 18 [!\[\]\(c50c8b7b2cc2cf9ff925edec0ee94c0d_img.jpg\)](#)



Moulded Wood Composite

Decorate your home with stylish and affordable Moulded Composite Wood Interior Doors. ProCore® is available for sound control.

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Flush Wood Composite

Popular and affordable to any budget, Flush Wood Composite Interior Doors provide a smooth, simple look in wood finishes or ready for painting. ProCore® is available for sound control.

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enjoy the elegance of **STILE & RAIL WOOD**

Get performance and sophistication with the JELD-WEN line of stile and rail wood interior doors. Choose from a wide assortment of French and panel door styles and configurations, and customize your home to your exact preference.





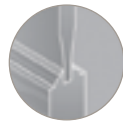
Panel Doors

JELD-WEN Panel doors come in a wide variety of models and are designed to reflect the style you want. Bring your personality home with the model that's just right for you. JELD-WEN doors add to the character of any decor, and are crafted using the highest quality materials.

① Is your style classic or contemporary?

Classic styles are more traditional, with added details built into door components. Contemporary styles feature angular shapes and minimalist lines. Our Colonial models offer more classic character, while Shaker models are more contemporary.

② Choose your model according to your style



Colonial Model
(Classic Style)



Shaker Model
(Contemporary Style)

③ Which kind of door do you need?

All doors are available in a bifold door



Regular Slab Door



Bifold Door

④ Choose the size and style of rail

	Colonial	Shaker
Mini Rail (L)	<p>1 5/8"</p>	<p>2 3/8"</p>
Regular Rail (H)	<p>3 13/16"</p>	<p>4 11/32"</p>

Wood Species

Available for French interior doors, panel doors, and bifold doors



Primed



Clear
Pine



Knotty
Pine



Birch



Maple



Oak














Shaker Panel Door

Shown in Clear Pine

							
JW7910	JW7920	JW792A	JW7935	JW7936	JW793A	JW793E	JW793H
							
JW794H	JW795H	JW793K	JW793L	JW794F	JW794L	JW794Z	JW795L

Colonial Panel Door

Shown in Oak

							
JW2020	JW2035	JW2040	JW2050	JW2060	JW2010	JW202A	JW2036
							
JW203A	JW203E	JW203H	JW203K	JW203L	JW204H	JW204L	JW204Z
							
JW205H	JW205L	JW206R	JW206T	JW2080			

French Doors

French doors add distinctive charm and personality to a home. Invoke their timeless beauty and natural elegance to augment your décor by allowing natural light to cascade from room to room, filling your home with a magic all its own.

Glass Choices



*Also available in beveled.

One-Lite Doors*



*Colonial, Shaker and one-lite doors are shown in clear pine. Ask about alternate species available.

Shaker French Door

Shown in Clear Pine



JW803H
Also available
with Colonial
(303H)



JW804H
Also available
with Colonial
(304H)



JW805H
Also available
with Colonial
(305H)



JW6910



JW691A

Colonial French Door

Shown in Oak



JW3030



JW3030C



JW3030S



JW3040



JW3040C



JW3040S



JW3050



JW3050C



JW3050S



JW3060



JW3060C



JW3060S



JW3080



JW3080C



JW3080S



JW3120



JW3120C



JW3120S



JW3150



JW3150C



JW3150S



JW3100



JW3100C



JW3100S



JW3090



JW3090C



JW3090S

Bifold doors available upon request.

*Colonial, Shaker and one-lite doors are shown in clear pine. Ask about alternate species available.

executive series

RAISED MOULDING

The raised moulding interior door from the Executive Series have a smooth surface and are available with hollow core or solid core construction ProCore® the Quiet Door, in the 1 3/8" or 1 3/4" thicknesses. These doors offer a sense of depth, a feeling of the old European architecture and lend themselves well to homes that are more traditional in style. Our Executive Series doors are perfect for your renovation projects.



Coventry® Executive



Cambridge™ Executive



Continental™ Executive



Santa Fe™ Executive



PROCORE
THE QUIET DOOR®

ProCore® the Quiet Door

Our Executive Series doors are available with ProCore® the Quiet Door construction.



savour the style of **MOULDED WOOD COMPOSITE**

With Moulded wood composite doors you get both functionality and style. Choose from a medley of popular door styles, including Madison, Cambridge, and Santa Fe, while choosing between smooth or wood grain finish. Available with primed finish.



ProCore
THE QUIET DOOR®

ProCore®
the Quiet Door

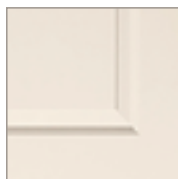
All of our interior moulded and flush doors are available with ProCore® the Quiet Door construction.

Sticking Profiles

Sticking adds another layer of character and definition to your interior door. Our collection of moulded interior doors come with a variety of square, cove and bead, stepped, and ovolo sticking profiles, machined into the edges of the door's stiles and rails, to match the architectural style of your home.



Cove and bead
sticking



Ovolo
sticking



Square
sticking



Stepped
sticking



One of the first things to know about JELD-WEN® interior moulded wood composite doors is that they offer you the best of two worlds: style and substance. Not only can you choose the architectural style that works best with your home, but you can also choose between the classic look of wood in either a wood grain or smooth finish. Our moulded wood composite doors come primed and ready to paint so you can customize your doors to suit your taste. Second, you can be assured you'll get the durable performance of a JELD-WEN door. Because moulded doors are such an excellent solution, they are the most popular type of interior door available today. What's more, JELD-WEN offers you the very best selection, and backs it with an industry-leading, five-year limited warranty.



Styles & Surfaces

Madison Smooth

The Madison is a classic design with clean lines that will complement any architectural style. Equally comfortable in traditional or contemporary settings, this design is sure to accentuate any interior décor.

Square sticking



6'8" / 7'0" Passage Door and Bifold



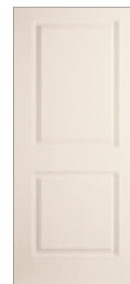
8'0" Passage Door



Cambridge Smooth

Bold with clean lines, this smooth surfaced, moulded interior door screams classical grace while maintaining a certain modern edge. Ideal for most home construction types and styles.

Ovolo sticking



6'8" / 7'0" Passage Door and Bifold



8'0" Passage Door



Santa Fe Smooth

Designed and built with a southwestern flavour, the Santa Fe is a moulded interior door with a smooth surface that does well in most modern homes.

Ovolo sticking



6'8" / 7'0" Passage Door and Bifold

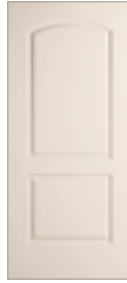


8'0" Passage Door

Continental™ Smooth

With its fun, arch-top pattern, simple design and clean lines, the smooth-surfaced Continental adds a bright yet warm presence to your home.

Ovolo sticking



6'8" / 7'0" Passage Door and Bifold



8'0" Passage Door

Princeton Smooth / Camden® Textured*

Sleek and modern yet timelessly elegant, the Princeton/Camden elevates any room. Identical designs, the Princeton features a smooth surface while the Camden has a textured woodgrain surface.

Cove and bead sticking



6'8" / 7'0" Passage Door and Bifold



8'0" Passage Door

*Camden not available in 7'0" or 8'0"

Craftsman III™ Smooth

One of our most popular doors, the Craftsman III is the ultimate door for those seeking to have it all: clean lines, classic architecture and a design that makes this door the understated focus of any room.

Square sticking



6'8" / 7'0" Passage Door and Bifold

Avalon® Textured

Suited towards traditional home styles, the Avalon moulded interior door boasts a textured woodgrain surface, to add classical accents and mimic hand-finished details of yesteryear.

Cove and bead sticking



6'8" / 7'0" Passage Door and Bifold



OUR INTERIOR DOOR LINES



Coventry® Smooth

The perfect accent to any home, the Coventry combines artisan design with a solid build. The smooth finish will give your home a streamlined contemporary feeling.

Cove and bead sticking



6'8" Passage Door and Bifold



Carrara® Smooth

Artistry and sophistication set the Carrara door apart from the ordinary. Its simple panel design adds depth and interest to complement most architectural styles.

Cove and bead sticking



6'8" / 7'0" Passage Door and Bifold

8'0" Passage Door



Rockport® Smooth

Authentic design comes home with the Rockport moulded interior door. This five-panel door features a smooth surface and endless good looks, making it ideal for any home and any décor.

Cove and bead sticking



6'8" / 7'0" Passage Door and Bifold

8'0" Passage Door

Colonist® Textured

With its textured wood grain finish, the Colonist textured offers a perfect blend of functionality and charm.

Cove and bead sticking



6'8" / 7'0" Passage Door and Bifold

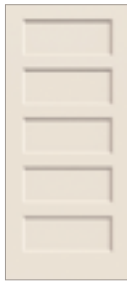


8'0" Passage Door

Conmore® Smooth

An authentic moulded, flat 5 panel door will create lasting elegance in any space. Pair with wainscoting for an authentic look, making it feel at home in a craftsman home.

Stepped sticking



6'8" / 7'0" Passage Door and Bifold



Monroe™ Smooth

Monroe lets you add the sleek, contemporary feel homeowners are looking for without the added cost.

Stepped sticking



6'8" / 7'0" Passage Door and Bifold



8'0" Passage Door

ProCore® the Quiet Door

All of our interior moulded and flush doors are available with w® the Quiet Door construction. This solid-core door offers superior sound reduction. Furthermore, this option helps prevent the dents and dings of daily life. Our 1 3/4" doors are also available with 20-minute fire ratings. For true fire protection and solid safety, these doors must be paired with certified frames and hardware.

PROCORE
THE QUIET DOOR®



Door Construction

Hollow Core



1 3/8" Door

Blocking behind panels for support

Solid Particleboard Core



1 3/8" Door 1 3/4" Door

20-minute fire rating available for 1 3/4" up to 3'0" x 8'0"

PROCORE
THE QUIET DOOR®

*Refer to matrix on p. 27 for availability

Solid Mineral Core

All-Wood Frame



1 3/4" Door

45- or 60-minute fire ratings up to 3'0" x 8'0"



Moulded Door Size and Core Options

6'8" & 7'0" Doors	12"	14"	16"	18"	20"	22"	24"	26"	28"	30"	32"	34"	36"	ProCore®	Bifolds
Avalon® Textured 6'8"	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Avalon® Textured 7'			x	x	x	x	x	x	x	x	x	x	x	x	x
Cambridge Smooth 6'8"	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Cambridge Smooth 7'	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Camden® Textured 6'8"	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Carrara Smooth 6'8"	x	x	x	x	x		x	x	x	x	x	x	x	x	x
Carrara Smooth 7'	x	x	x	x	x		x	x	x	x	x	x	x	x	x
Colonist® Textured 6'8"	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Colonist® Textured 7'	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Conmore® Smooth 6'8"	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Conmore® Smooth 7'	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Continental™ Smooth 6'8"	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Continental™ Smooth 7'			x	x	x	x	x	x	x	x	x	x	x	x	x
Coventry® Smooth 6'8"	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Craftsman III™ Smooth 6'8"	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Craftsman III™ Smooth 7'	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Madison Smooth 6'8"	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Madison Smooth 7'	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Princeton Smooth 6'8"	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Princeton Smooth 7'	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Rockport® Smooth 6'8"	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Rockport® Smooth 7'				x	x	x	x	x	x	x	x	x	x	x	x
Santa Fe Smooth 6'8"	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x
Santa Fe Smooth 7'0"				x	x	x	x	x	x	x	x	x	x	x	x
Monroe™ Smooth 6'8"	x	x		x	x	x	x	x	x	x	x	x	x	x	x
Monroe™ Smooth 7'	x	x		x	x	x	x	x	x	x	x	x	x	x	x

8'0" Doors	12"	14"	16"	18"	20"	22"	24"	26"	28"	30"	32"	34"	36"	ProCore®	Bifolds
Cambridge Smooth 8'				x	x	x	x	x	x	x	x	x	x	x	
Carrara Smooth 8'				x	x		x	x	x	x	x	x	x	x	x
Colonist® Textured 8'				x	x	x	x	x	x	x	x	x	x	x	x
Continental™ Smooth 8'				x	x	x	x	x	x	x	x	x	x	x	
Madison Smooth 8'				x	x	x	x	x	x	x	x	x	x	x	
Princeton Smooth 8'				x	x	x	x	x	x	x	x	x	x	x	
Rockport® Smooth 8'				x	x	x	x	x	x	x	x	x	x	x	
Santa Fe Smooth 8'				x	x	x	x	x	x	x	x	x	x	x	
Monroe™ Smooth 8'				x	x	x	x	x	x	x	x	x	x	x	x

count the benefits of **FLUSH WOOD COMPOSITE**

For a stylish interior, try a flush wood composite door. Available in unfinished hardwood woodgrain species, prefinished embossed hardboard colours and woodgrains. Our flush doors feature flat surfaces, front and back, for a classy mid-century modern appearance.

Smooth Simplicity

Our Interior flush doors are available in a wide range of finish colours and woodgrains. The veneer samples shown represent only a small offering of the many prefinished embossed and smooth hardboard colours and unfinished hardwood veneer species we offer. For a complete list of colours available to you, please contact your local dealer. In addition to these options, we provide a selection of sizes. Our flush doors come in widths of 1'0" through 4'0" and heights of 6'8", 7'0" and 8'0".

Fire Rating

Our 1 3/4" doors are also available with 45, 60 or 90 minute fire ratings. Door slabs must be used with fire-rated door systems for true fire protection. A door system consists of a door slab, frame, hardware and components.

Finishes

Flush interior doors are available in a wide range of finish colours and woodgrains.



White
Birch



Sliced
Red Oak



Lauan



Primed
Hardboard



Glossary

Aesthetics

The appreciation of beauty or good taste.

Bore

The machining on a door panel to accommodate a lockset or deadbolt.

Caming

The roll formed metal banding that joins individual pieces of glass together in a decorative glass panel.

Cross Rail

Centre-most horizontal member.

Door Skin

The outer facing of a door's surface.

Dutch Door

A door panel that is split in two, allowing the option of having the bottom half of the door closed with the top half open and vice-versa.

Easy In

The JELD-WEN term used for a pre-packaged self-assembled interior door. The kits include a door panel, door frame components, hinges and installation instructions.

Glazing

The insertion of glass into a window sash or door panel. The purpose of glazing is to provide effective weather sealing, prevent glass-to-metal contact and minimize glass breakage from mechanical or thermal stress.

Hinge

Metal component that attaches the slab to the jamb and allows the slab to swing open and closed.

Hinge Jamb

The side jamb the hinges are mounted on.

Hinge Leaves

The flat parts of the hinge that mount to the jamb and slab.

Hinge Pin

The pin that holds the hinge leaves together and allows them to pivot.

Jamb Size

The depth of the door frame which most often matches the thickness of the wall in which the door is installed.

Jambs

The framework attached to the structure that the slab is mounted to, or hung in.

Lite (Light)

A pane of glass within a door, often simulated by adding grilles or Simulated Divided Lites.

MDF

Medium Density Fibreboard.

OSM Frame Measurement

The outside measurement of the door frame.

Panel

The component of the slab filling the spaces between the stiles and rails.

Pre-Hung

A factory assembled door panel, frame and hinges.

Rabbet

A step-shaped recess cut along the edge or in the face of a piece of wood, typically forming a match to the edge or tongue of another piece.

Rails

The cross or horizontal members of the framework of a sash, door or other panel assembly.

Rough Opening

The opening in the wall frame that the door fits into.

Shims

Wedges, usually about 2" wide used to position the window or door into the opening to ensure it is level, square and plumb.

Sill

The horizontal frame member at the bottom of a window or door assembly.

Single Pane

Single pane doors have one pane of glass with little or no insulating properties.

Slab

The operating part of the door assembly that swings open and closed inside a frame.

Solid Core

The term used to refer to a door panel that is not hollow.

Sticking

The architectural profile or detail of door panel or embossment.

Stiles

The upright or vertical outside pieces of the framework of a sash, door or other panel assembly.

Stop

The component fixed to the inside of the jamb that the slab closes against.

Strike Jamb

The side jamb that contains the latch strike to hold the slab closed.

Strike Plate

A metal plate inset into the door frame that protects the frame from the backset of a lockset as the door is opened and closed.

Tempered Glass

Glass that has been treated with heat so it can withstand greater force or pressure on its surface. Tempered glass will not break into sharp pieces.

Textured Glass

Glass that has repeating and often opaque patterns to add interest and style to door, patio and decorative windows.

Tinted Glass

Glass with slight or significant addition of grey, green, or bronze colour to reduce glare in doors with glass that get a lot of direct sunlight.



Expand your window
and door vocabulary
at jeld-wen.com





Interior and Exterior Door Slab and System Limited Warranty

OUR WARRANTY TO YOU...

JELD-WEN® Products¹ are designed to create lasting value for your home. This warranty is effective for JELD-WEN products manufactured on or after **May 1, 2012** for use in the United States and Canada. Any previous warranties will continue to apply to door products manufactured by JELD-WEN prior to this date. For additional information, including care and maintenance, information, refer to www.jeld-wen.com or www.jeld-wen.ca.

WHAT THIS WARRANTY COVERS

We warrant to the original owner² if your JELD-WEN Product exhibits a defect in material or workmanship within the time periods from the date of purchase as specified below, we will, at our option, repair, replace or refund the purchase price of the Product or component part. Skilled labor³ (where deemed necessary by us) to repair or replace any component is provided for **one (1)** year from the date of purchase.

Owner-Occupied Single-Family Residence Limited Warranty

Door Slabs: Except as set forth below, we warrant our door slabs, including any glass inserts, miscellaneous hardware, and accessories provided and installed by us, as follows:

Door Slab	Coverage
Fiberglass Exterior Doors	As long as you own and occupy your residence
FiberLast® Engineered Composite Exterior Doors	As long as you own and occupy your residence
Steel Exterior Doors	Ten (10) years
Wood Exterior Doors	Five (5) years
Interior Doors	Five (5) years

Factory Prefinish: We warrant the factory-applied prefinish on our doors against peeling, checking, or cracking for periods listed below. Should the factory prefinish be proven defective, we will at our option, replace or refinish the door or pay up to credit per opening to the current owner. (Note: this coverage applies to factory-applied finish coat options only; standard factory-applied primer is not a finish coat.)

Product	Coverage	Refinish Credit
Aurora® Fiberglass Doors	5 years	\$350 per opening
Custom Exterior Wood Doors	1 year	\$250 per opening
Custom Interior Wood Doors	1 year	\$150 per opening
All other Doors	1 year	\$100 per opening

Door Frames: We warrant our door frames for **one (1)** year from the date of purchase.

AuraLast® Protection for Door Slabs and Frames: Our AuraLast pine wood door slabs will be free from wood decay and/or termite damage for **twenty (20) years** from the date of initial purchase. Our AuraLast pine door frame components will be free from wood decay and/or termite damage **for as long as the original consumer owns the home** in which the AuraLast wood frames are originally installed. Warranty coverage outside Canada, the contiguous 48 states and Alaska is contingent upon approval from the JELD-WEN Customer Care Department. Please contact us.

Severe Weather® Glass: We warrant each Severe Weather glass unit for **ten (10)** years.

Retractable Screens: We warrant retractable roll screens for **five (5)** years.

Spontaneous Glass Breakage: We warrant sealed glass units installed in exterior doors (excluding laminated glass, and special glazings) for spontaneous breakage for **one (1)** year (including free replacement glass and skilled labor³ necessary to replace the glass for one (1) year. Spontaneous breakage occurs when the glass develops a crack without sign of impact.

Commercial Limited Warranty (Other than Owner-Occupied Single-Family Residence)

Fiberglass, FiberLast, Steel, Wood and Interior Door Slabs: We warrant our door slabs for **five (5)** years from the date of initial purchase.

All Other Products, Components, Prefinishes, and Options as Listed Above: Coverage is the same as for Owner-Occupied Single-Family Residences as listed above.

Transferability

This warranty is not transferable.

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RELIABILITY *for real life*®



HOW TO GET ASSISTANCE

If you have a problem with your JELD-WEN Door, immediately upon discovery, contact the distributor or dealer from whom you purchased our product or contact us directly:

In the United States:	
Mail:	JELD-WEN Customer Care Attn: Door Warranty Claims P.O. Box 1329, Klamath Falls, OR 97601
Phone:	800-JELD-WEN (800-535-3936)
Fax:	800-436-5954
Email:	CustomerServiceAgents@jeld-wen.com
Web:	www.jeld-wen.com/contact-us
In Eastern Canada:	
Mail:	JELD-WEN Service Department 90, rue Industrielle Saint-Appollinaire, Quebec, Canada G0S 2E0
Phone:	800-463-1930
Fax:	888-998-1599
In Western Canada:	
Mail:	JELD-WEN Service Department 550 Munroe Avenue Winnipeg, Manitoba, Canada R2K 4H3
Phone:	888-945-5627 204-668-8230
Fax:	204-663-1072
Email:	wpgservice@jeld-wen.com

We can respond quickly and efficiently if you provide the following: a) date and location of purchase, or product

identification from the tag on the top edge of the slab, b) how to contact you, c) the address where the product can be inspected, and d) a description of the apparent problem and the product (photographs are helpful).

What We Will Do

Upon receiving your notification, we will send out an acknowledgement within three business days to the contact, which you have provided. We will investigate your claim and will begin to take appropriate action within 30 days after receipt of notification. If your warranty claim is denied, we may charge an inspection fee for an onsite inspection that is required or requested by you.

If your claim is accepted, and we choose to repair or replace the product or a component of the product, the replacement product/component will be provided in the same specification as the original product. Replacement products, components and services are warranted for the balance of the original product or service warranty, or 90 days, whichever is longer.

If the claimed nonconformity is warp of a door slab, we may defer repairing or replacing the door slab for a period up to 12 months from the date of claim. It is not uncommon for a temporary warp condition to occur as the door slab adjusts to local humidity and temperature conditions. This deferral will not be counted against the warranty period.

Product Purchase Date: _____

Order Number: _____

WHAT THIS WARRANTY DOES NOT COVER

JELD-WEN manufactures and sells both individual door slabs and complete door systems. This warranty does not cover parts or components (e.g., locksets, handles, etc.) not sold by JELD-WEN to the original owner. See your distributor or dealer regarding the warranty on the entire door system and/or these other components.

We are not liable for:

- Normal wear and tear, including normal wear and tear of weatherstrip; and natural weathering of surfaces or variations in the color or texture of wood or finish; surface cracks that are less than 1/32" in width and/or 2" in length; for knotty alder and juniper: surface checks that are less than 1/8" in width and/or 5" in length, and knot placement, quantity, or size.
- Problems due to misuse or abuse; failure to follow the care and maintenance instructions; or as a result of any cause beyond our reasonable control (e.g. fire, flood, earthquake, other acts of nature, and acts of third parties outside of our control).
- Problems related to: improper field finishing of all surfaces (front and back) and edges (top, bottom, and sides) of the door slab and frame (See our Finishing Instructions at www.jeld-wen.com/resources); variation or unsatisfactory results in sheen or texture resulting from the field application of paint or any other finishing material.
- Failure to provide an adequate overhang for exterior doors; damage caused by extreme temperature buildup where storm doors are present. For general guidelines, see our "Appropriate Protection for Exterior Doors" in our product literature or at www.jeld-wen.com/resources; for specific information pertaining to your structure, consult your contractor or other building professional.
- Warp for any 3'6" wide by 8' 0" high by 1 3/4", or smaller door slab, which does not exceed 1/4" in the plane of the door slab itself; door slabs wider and/or higher are not guaranteed for warp.
- Bow or misalignment in the frame or jamb in which the door slab is hung (if such is purchased from JELD-WEN unmachined and not prehung).
- Slight expansion or contraction due to varying environmental conditions; slab movement (shrinkage or swelling) of 1/4" or less due to temperature and humidity, consult our Care & Maintenance documents on how to work with this natural movement.
- Wood decay for wood components other than of AuraLast pine; and wood decay for any wood components (including pine) that come in direct contact with soil. Note: superficial mold/mildew does not indicate wood decay.

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- Problems related to water and/or air infiltration due to improper assembly; installation errors or flaws in building design and construction; installation must be in strict conformance with the installation instructions provided by the manufacturer of the door entry system.
- Structural integrity issues or other problems caused by improper field fitting of the hardware, improper sizing of the door slab, or other assembly problems.
- Slight imperfections or wavy distortions in the glass that don't impair structural integrity. Note: wavy distortions in the glass (e.g. related to laminate interlayer or heat strengthening of glass) are not considered a defect. Slight color variations in glass are not considered a defect.
- Screen damage due to normal wear and tear, misuse, abuse, or insect or animal activity.
- Condensation or damage as a result of condensation (Note: unless due to insulating glass failure, most condensation problems are related to excessive humidity levels in a structure; contact a heating/air conditioning specialist for help).
- Damage or poor product performance resulting from installation into a condition that exceeds product design standards and/or certified performance specifications and/or does not comply with applicable building codes.
- Hardware, accessories or inserts that are not provided by us.
- Discoloration or rusting of decorative metal accent options, such as grilles, clavos, straps, etc.; discoloration of wood sills provided by us.
- Cost for labor, removal or disposal of defective product(s), installation or finishing of the replacement door or component.
- Incidental or consequential damage. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so this may not apply to you.

Important Legal Information -- Please read this carefully. It affects your rights.

This Limited Warranty document sets forth our maximum liability for our products. We shall not be liable for special, indirect, consequential, or incidental damages. Your sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be as specified above. We make no other warranty or guarantee, either express or implied, including implied warranties of merchantability and fitness for a particular purpose to the original purchaser or to any subsequent user of the Product, except as expressly contained herein. In the event state or provincial law precludes exclusion or limitation of implied warranties, the duration of any such warranties shall be no longer than, and the time and manner of presenting any claim thereon shall be the same as, that provided in the express warranty stated herein. This Limited Warranty document gives you specific legal rights, and you may have other rights that vary from state/province to state/province.

Any dispute, controversy or claim arising out of or relating to this warranty, any alleged breach thereof, or the use or sale of the products to which this warranty applies shall be resolved by mandatory and binding arbitration administered by the American Arbitration Association in accordance with its commercial arbitration rules. Original purchaser agrees that they may assert claims against JELD-WEN in their individual capacity only, and not as a plaintiff or class member in any purported class action proceeding. Rejection of these dispute resolution provisions must be sent to JELD-WEN at the address provided herein within thirty (30) days of original purchaser's receipt of the Products to which this warranty applies.

No distributor, dealer or representative of JELD-WEN has the authority to change, modify or expand this warranty. The original purchaser of this Product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the Product is installed.

¹"JELD-WEN Products" shall refer to interior and exterior door slabs and systems manufactured in the United States and marketed under the JELD-WEN brand name for use in the United States and Canada. See our separate Export Warranty for applicable coverage on products used outside the United States and Canada.

²This warranty extends to the original owner (original owner means the contractor/dealer/distributor/purchaser and the initial owner of the structure where the product is initially installed) and is not transferable. The original purchaser of this product acknowledges that they have read this warranty, understand it and are bound by its terms and agrees to provide this warranty to the original owner of the structure into which the product is installed. Should state or provincial law preclude no transferability, then the warranty period is effective as applicable up to **five (5)** years from the date of initial purchase for door slabs and systems and **one (1)** year from the date of manufacture for the factory pre-finish.

³"Skilled labor" refers to tasks where specialized technical knowledge, experience, methods or tools are required to properly identify, diagnose and/or correct product-related problems.



jeld-wen.com

The JELD-WEN® website is your ultimate resource for learning about our reliable windows and doors. It has all the product information and design advice you need.

JELD-WEN reserves the right to change product specifications without notice. Please check our website for current information: www.jeld-wen.com